

FREQUENTLY REQUESTED INFORMATION

BUSINESS	
Business Canada	1 888 576-4444
Financial Consumer Agency of Canada (consumer information about bank accounts, credit, money management, etc)	1 866 461-3222
Canadian Intellectual Property Office (Industry Canada) Trademark, Copyright, Patent, Industrial Design info	1-866-997-1936
Registry of Joint Stock Companies NS (Law requires businesses to register with the Registry of Joint Stock Companies; also Co-op Information - credit unions, housing co-ops)	902-424-7770 or toll free in Nova Scotia 1-800-225-8227
Better Business Bureau	See above
CASE LAW	
Nova Scotia case law	http://www.courts.ns.ca/Decisions_Of_Courts/decisions_recent.htm
Canadian case law, including Nova Scotia	www.canlii.org (Canadian Legal Information Institute)
CHILD SUPPORT GUIDELINES	
Federal Child Support Guidelines (under Family Law on federal DOJ website - includes simplified child support table lookup)	1 888 373-2222, hearing impaired 1 800 267-7676
Maintenance Enforcement Program (NS government office - enforces child & spousal support)	902- 424-0050(for Metro Halifax residents) or 1-800-357-9248 (toll-free for residents outside of Nova Scotia)
CIVIL PROCEDURE RULES	
Online at NS Courts website, click on DOCUMENTS FOR COURT	www.courts.ns.ca
COLLABORATIVE FAMILY LAW	
Information about collaborative approach to family law dispute resolution; list of collaborative lawyers; family counsellors	
CONSUMER INFORMATION	
Federal government consumer information	www.consumerinformation.ca
See Better Business Bureau of Atlantic Provinces (above)	
Canada Mortgage and Housing Corporation: (housing information for home buyers/consumer information for housing purchase, renting, maintenance)	1-800-668-2642 or 902-426-3530; 1894 Barrington Street, 9th floor, Halifax
Competition Bureau (deceptive business practice, labelling & packaging)	Toll-free: 1 800 348-5358
CRTC - complaints about telemarketers (Do Not Call list); radio, TV broadcasting; see CCTS below as well	1 877 249-2782
CAMVAP (motor vehicle arbitration plan) - manufacturer defects ; new vehicle warranty dispute - new vehicles 4 yrs or less	1 800 207-0685 or (902) 422-2230
CCTS - Commission for Complaints for Telecommunications Services (wireless phone, phone service, long distance, internet access services)	1-888-221-1687
Consumer Product Safety: contact Health Canada Consumer Product Safety Program (report unsafe consumer products, cosmetics)	1-866-662-0666 (Atlantic Canada office is at 1505 Barrington St, Suite 1625, email consumer.products@hc-sc.gc.ca)
Drug Product Database (Health Canada)	http://www.hc-sc.gc.ca/dhp-mps/prodpharma/databasdon/index-eng.php
MedEffect Canada (adverse drug reactions database, adverse reaction reporting)	
Federal Office of consumer affairs	343-291-3280
Provincial government consumer information (Service NS: preplanned funerals; consumer protection & sale of goods act; collection agencies...)	1 800 670-4357 or 902-424-5200
CORRECTIONS	
Nova Scotia Ombudsman - Complaints about Nova Scotia (and municipal) government services, incl. Correctional Services, that you can't resolve directly (NOT litigation issues)	1-800-670-1111
Office of the Correctional Investigator (Ombudsman for offenders in federal institutions)	1 877 885-8848
COURTS	
www.courts.ns.ca	
General Court Contacts & Information, & See Quick Reference list for all court contact info	Look under 'Courts' in govt blue pages of phone book
CD or Cassette recording (audio) of court proceedings - contact court or go to www.courts.ns.ca & use form:	
"Request for Copies of Audio Recording of Court Proceeding" - cost ~\$22.57 +HST. For appeals it must be transcribed (link provided goes to form)	
CROWN	
Public Prosecution Service of Canada (drug offences & other federally prosecuted offences)	Atlantic Regional office: 902-426-5535
Public Prosecution Service Nova Scotia (General Inquiries)/ Blue pages under 'Public Prosecution'	Others - look online or telephone book
Crown Attorney Office (Halifax)	(902) 424-8734
Crown Attorney Office (Dartmouth)	(902) 424-2652

FREQUENTLY REQUESTED INFORMATION

DEBT COUNSELLING and CREDIT REPORTS

FREQUENTLY REQUESTED INFORMATION

Debtor Assistance Program (go to local Access NS centre) Free money management help, meet with debt counsellor, consumer proposals but NOT bankruptcy	1 800 670-4357 or 902-424-5200
Credit Counselling Services of Atlantic Canada (non-profit credit counselling)	Toll free: 1-888-753-2227
Get your Credit Report: Consumer Reporting agencies - Equifax and TransUnion (free if order by telephone, but you need to pay if order online)	Equifax: 1 800 465 7166; Transunion: 1-800-663-9980
Financial Consumer Agency of Canada (whole range of consumer information on credit issues, banking, money management, etc.)	1-866-461-3222
Bankruptcy - Licensed Insolvency trustee (see Bankruptcy above)	
FAMILY LAW	
Nova Scotia Family Law website	nsfamilylaw.ca
Central Divorce Registry Canada (record of all Canadian divorces; obtain court reference file number to be able to contact court that granted your divorce to find divorce file number)	1 613 957-4519
DIY Divorce Kit - purchase from court (about \$25); also available online at nsfamilylaw.ca (free online)	Family Law Info (nsfamilylaw.ca)
Family Law Information Centre (Sydney Supreme Court - Family Division) (DIY divorce workshops)	902-563-5761
Family Law Information Centre (Halifax Supreme Court - Family Division) (DIY divorce workshops)	902-424-8826
Federal Department of Justice under Family Law	http://www.justice.gc.ca/eng/fl-df/divorce/index.html
Federal Child Support Guidelines	http://www.justice.gc.ca/eng/fl-df/child-enfant/index.html
Spousal Support Advisory Guidelines (federal DOJ)	http://www.justice.gc.ca/eng/fl-df/spousal-epoux/index.html
And see Summary Advice Lawyer list (at family courts across Nova Scotia), NS Legal Aid, or a lawyer in private practice	
EMPLOYMENT/Labour Standards	
Federal (federally regulated employment standards; Canada Labour Code)	1 800 641-4049
Wage Earners Protection Program (employer bankrupt/insolvent; WEPP gives some protection to workers re: unpaid wages, vacation, severance, termination pay)	1-800-683-6516
Labour Standards Nova Scotia (under 'Labour and Workforce Development'; NS Labour Standards Code; for non-unionized workplaces - deals with basic employment standards, right to work, etc.)	1-888-315-0110 or 902-424-4311
Labour Board Nova Scotia (for unionized workplaces - first, contact union though; Labour Board also hears Labour Standards appeals , and Occupational Health & Safety appeals)	
Occupational Health and Safety Nova Scotia (general inquiries & reporting)	1-800-952-2687
Workers' Advisers Program (injured workers legal clinic - independent of Workers' Compensation Board; provides legal representation for WCB appeals - contact them for eligibility)	1 800 774-4712 (HRM) or 1 800 890-6786 (Sydney)
Office of the Worker Counsellor (WCB assistance, advice, advocacy; non-profit organization)	1-877 -220 -2722 or 902 -455 -5455
Employment Insurance	1-800-206-7218 (automated) or visit a Service Canada Office
Employment Insurance Appeals (Request reconsideration of Service Canada EI decision) Note: also refer to NS Legal Aid as they may help with EI appeals in some situations	1 800 206-7218 or visit a Service Canada Office
Social Security Tribunal (ongoing appeal of EI, after reconsideration is unsuccessful)	1-877-227-8577
See also: HUMAN RIGHTS ; person should also check to see if they have an Employee Assistance Program (EAP) & if so what help is available; Unionized?	
FINE OPTIONS PROGRAM	
Available for some criminal & provincial summary offences, but not Motor Vehicle Act (traffic), parking or alcohol offences (Liquor Control Act) .	1 866 443-6995 or 424-8297
	Fine Option Program Fact Sheet
Remission of penalties (for tickets/"SOTS"). Must apply to Provincial Court that convicted the person (eg. You can't go to Halifax Provincial Court if convicted in Amherst)	Try NS Legal Aid Duty Counsel at Provincial Court for possible summary advice
FRANCOPHONE LAWYERS/ Information juridique en francais	
L'Association des juristes d'expression francaise de la Nouvelle-Ecosse (AJEFNE) (in person, telephone, email legal information)/ Access Justice/Acces Centre. Form-fillin	902-433-2085 or 1.844.250.8471 1663 Brunswick Street Halifax

FREQUENTLY REQUESTED INFORMATION

HEALTH	
NS Government Health Information hotline (non-emergency health information & services)	811
Long term care (nursing homes), Info about Financial Assessments for admission to long-term care; Adult Protection (reports - adult at risk, abuse, neglect)	1 800 225-7225
NS Mental Health Services (Mobile response in HRM; telephone intervention province-wide; 24 hours/7 days per week)	Mental Health Crisis Line: 1-888-429-8167 (toll free)
Involuntary Psychiatric Treatment Act information	Patient Advisor: 902-404-3322 or 1-877-877-9292
	NS Health info brochure for involuntary patients, families
Home Care Nova Scotia (Continuing Care, Department of Health & Wellness	1 800 225-7225
Canadian HIV/AIDS Legal Network	1 416 595-1666
Doctors Nova Scotia (professional association only, like the CBA - not the regulatory body)	(902) 468-1866 (they have a manager of doctor/patient relations)
College of Physicians and Surgeons of NS (licensing and regulatory body)	1 877 282-7767 or 902-422-5823
Medical Assistance in dying - Information from the College of Physicians (standards, information for the public)	
Dental Board of Nova Scotia (licensing, regulatory, disciplinary body)	1 866-326-1046
HOUSING	
Housing Nova Scotia (affordable housing, grants, small loans for home repair/emergency repairs, govt loans & mortgages, tax rebate)	
	Cape Breton: 1-800-567-2135
	Northern Region: 1-800-933-2101
	Central (Halifax Region, Hants): 1-800-774-5130
	Valley, South Shore, Digby/Yarmouth: 1-800-564-3483
Residential Tenancies NS (landlord/tenant: Service Nova Scotia oversees the Residential Tenancies Act; RT guides, information, hearings, mediation)	902-424-5200 or 1-800-670-4357
	Find a residential tenancies office (ACCESS NS location)
Dalhousie Legal Aid (tenant rights only)	902-423-8105
Nova Scotia Legal Aid (tenant rights only - contact local office)	nslegalaid.ca
Investment Property Owners Association of Nova Scotia (IPONS) - support, advocacy, information for landlords, developers - but not much legal information	902-425-3572
Condominium disputes: Service Nova Scotia	call Service NS
Canadian Condominium institute - NS Chapter	for condo corporations
Canada Mortgage and Housing Corporation: (housing information for home buyers/consumer information for housing purchase, renting, maintenance)	1-800-668-2642 or 902-426-3530; 1894 Barrington Street, 9th floor, Halifax
NS government Co-op Branch (oversees Co-op Associations Act)	1-800-225-8227 or 902-424-7770; 1505 Barrington St. 9th floor, Maritime Centre
Coop Housing Federation of Canada - NS office; Ns Co-op Council	(902) 423-7119 (Canadian Federation); Coop Council - http://www.novascotia.co
Mobile Outreach Street Health Housing First (housing support for vulnerable individuals who are homeless in Halifax/Dartmouth)	
First Nations Housing - Indigenous & Northern Affairs Canada	(toll-free) 1-800-567-9604

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HUMAN RIGHTS	
Court Challenges program of Canada (apply for financial support for significant "test case" Charter challenges federal laws, actions - language rights, s. 15 equality rights)	1-866-942-0022
Nova Scotia Human Rights Commission	1 877 269 7699 or 902-424-4111
Canadian Human Rights Commission	1 888 214 1090
IMMIGRATION & refugee law	
Immigration & Citizenship Canada (1875 Brunswick St. Halifax, NS B3J 2G8)	1 888 242-2100 (automated)
Immigrant Services Association of Nova Scotia (ISANS) (Settlement support for new immigrants, refugees. Note: ISANS does not provide general interpreting services)	1 866 431-6472 or 902-423-3607
YMCA Centre for Immigrant Programs	(902) 457-9622
Atlantic Refugee & Immigrant Services (ARIS - Salvation Army; at the Spryfield Salvation Army Family Resource Centre)	902-477-5393 ext. 224 (ARIS Coordinator)
Immigration Nova Scotia (provincial government)	1-877-292-9597
Immigration Francophone Nouvelle Ecosse (Nova Scotia)	902 433 2099
Halifax Refugee Clinic	902-422-6736
INSURANCE	
Insurance Bureau of Canada - Consumer Information Centre (home, car, bonding, etc. but NOT life insurance)	1-844 227-5422
Canadian Life and Health Insurance OmbudService - complaints about life & health insurance, consumer information about life & health insurance, lost life insurance policy search)	1-888-295-8112
NS Internal Services - Road Hazard Insurance Claim form (provincial roads - damage to vehicle)	
Facility Association (Uninsured/unidentified automobile fund) - contact Insurance Bureau of Canada for more info. Facility Association is the insurer of last resort for hard to in	www.facilityassociation.com
Insurance Brokers Association of Nova Scotia (find an insurance broker)	902-876-0526
General Insurance OmbudService - complaints about home, auto, business insurance only (free dispute resolution)	1 877-225-0446
Nova Scotia Superintendant of Insurance, NS Dept. of Finance (licences insurance companies, brokers) General Complaints, questions, minor injury cap	902-424-5613 (consumer complaints) or 902-424-6331 general inquiries
INTELLECTUAL PROPERTY	
Business Canada Nova Scotia	1 888 576-4444
Canadian Intellectual Property Office	1-866-997-1936 or regional office 902-426-2172
INTERPRETERS	
Nova Scotia Interpreting Services (language interpreting: if person, lawyer needs an interpreter for legal appointments, etc. but not for court)	902-425-5532 (24 hour dispatch)
Access Language Services Inc. (provides language interpreting services for court - individuals should contact the court as early as possible to request interpreter)	
Mi'kmaq Interpreter's Liaison Program - Confederacy of Mainland Mi'kmaq	http://cmmns.com/
NS Health Authority Halifax area - Interpreting (health care/patients)	
Society of Deaf and Hard of Hearing Nova Scotia (trained interpreters facilitate communication between deaf and hearing people in a range of settings; Visual Language Interpreters)	(902) 422-7130 Voice/TTY or Sydney: (902) 564-0003 voice/tty/fax
Association of Translators & Interpreters Nova Scotia (ATINS) - has list of members who are certified translators, some are interpreters (mostly translators though)	PO Box 372 Halifax NS

FREQUENTLY REQUESTED INFORMATION

LANDLORD TENANT (residential)	
Residential Tenancies NS (landlord/tenant: Service Nova Scotia oversees the Residential Tenancies Act; RT guides, information, hearings, mediation)	902-424-5200 or 1-800-670-4357
NS Legal Aid (tenant rights)	www.nslegalaid.ca (click for NS Legal Aid's residential tenancies informati
Investment Property Owners Association of Nova Scotia (IPONS) - support, advocacy, information for landlords, developers	902-425-3572
Dalhousie Legal Aid (Tenant Info Line and Tenant Rights Guide) Note: law students do the Tenant Rights Line, under supervision of Community Legal Worker at Dal; usu. Voicemail	902-423-8105 (general number for Dal Legal Aid)
And see: HOUSING for more detailed listing	
LAWYERS/Lawyer Referral	
Nova Scotia Barristers' Society (regulates lawyers; online lawyer directory - just names & contact info; complaints about lawyers - not lawyer's bills - that's Small Claims Court)	902-422-1491
Small Claims Court - disputes about a lawyer's bill that can't be resolved directly with the lawyer/law firm; no money limit for these "taxations" of lawyer's bill	
Legal Information Society of Nova Scotia Lawyer Referral Service	1 800 665-9779 or 902-455-3135
ReachAbility Legal Referral Service (for people with disabilities; free one-hour consultation with a private lawyer)	(902) 429-5878 or 1 888-429-5878
AJEFNE (French-speaking lawyers)	902-433-2085 or 1.844.250.8471
East Coast Environment Law (lawyers who do environmental law)	(902) 489 7997 or email them (better)
	Supreme Court matters, call 902 424-3690 or Court of Appeal matters, call 902 424-6937
Free Legal Advice Clinics at the Law Courts (civil law, self-reps- see website for what they do)	
Artists Legal Information Society (intellectual property & other legal issues for artists)	online email request
LEGAL AID (Nova Scotia Legal Aid and Dalhousie Legal Aid)	
https://www.nslegalaid.ca/legal-aid-offices/	
Dalhousie Legal Aid (conflict office for family; youth criminal; poverty law). Note: for family & youth criminal contact NSLA first. For social justice/poverty law call Dal Legal Aid directly	902-423-8105
NS Legal Aid Duty Counsel - Halifax Provincial Court (free advice for self-reps in criminal cases) - may give summary advice for tickets (SOTs)	902-420-7800
NS Legal Aid Duty Counsel - Dartmouth Provincial Court (free advice for self-reps in criminal cases) - may give summary advice for tickets (SOTs)	902-420-7800
NS Legal Aid Duty Counsel - Sydney (criminal law)	902-539-7026
Metro NS Legal Aid (2830 Agricola) - family law & social justice law (CPP, EI, IA, RTA)	420-3450 or 1 866 420-3450
Halifax NS Legal Aid (5475 Spring Garden Rd) - criminal law, adults	420-6583 or 1 877 777-6583
Halifax NS Legal Aid (5475 Spring Garden Rd) - youth office	902-420-6569
Dartmouth Criminal - NS Legal Aid	420-8818 or 1 877 420-8818
Dartmouth Family - NS Legal Aid	420-8815 or 1 877 420-8818
Family law summary advice lawyer - available at courts across Nova Scotia; for self-reps; no income criteria. Call to make appointment for brief in-person consult. Usually one-time consult	902-424-5616 (Halifax); (902) 563-2200 (Sydney); see link for other communities
Other numbers: posted on nslegalaid.ca, or look under 'Legal Aid' in government blue pages, or call NSLA head office	1 877-420-6578 (NSLA head office)
MAINTENANCE ENFORCEMENT (NS Government Child & spousal support enforcement)	
MEP InfoLine	902-424-0050 or, toll free, 1-800-357-9248
MEP Online	https://mep.novascotia.ca/en/my-account
MEDIATION	
Mediator Referral Service (LISNS - please see the mediator binder - mediator on any type of issue)	
Collaborative Family lawyers	www.collaborativefamilylawyers.ca
ADR Atlantic Institute (mediators on any type of issue; directory)	http://www.adratlantic.camp8.org/
Family Mediation Canada	www.fmc.ca

FREQUENTLY REQUESTED INFORMATION

NOVA SCOTIA POWER	
NS Power Dispute Resolution Officer - Must talk with DRO first, then UARB if no resolution. The DRO is not a NS Power employee	902-428-6202; Toll free: 1 (877) 428 - 6202 or nspdissueresolution@gmail.com
Dalhousie Legal Aid (deals with NS power disputes in some cases, could also try NS Legal Aid)	902-423-8105
NS Utility and Review Board	902-424-4448 or 1 855 442-4448
NURSING HOMES/ Long-term care	
NS Department of Health-Continuing Care (long term/short-term care info; home care assessments; adult protection/at risk; medical equipment loan; protection for person	1 800 225-7225
OMBUDSMAN (NOVA SCOTIA)	
Complaints/Mediation of disputes re: provincial and municipal government agencies (not litigation/legal disputes; process or systemic complaints/concerns)	1 800 670-1111 or 424-6780
Disclosure of Wrongdoing Inquiries (NS Ombudsman)	1-877-670-1100
Seniors, Youth section; support for children in care; monitoring/investigations of long-term care facilities, homes for seniors). May also visit provincial correctional institut	Childrens' Section 1 888 839-6884
PARDONS (RECORD SUSPENSIONS)	
Pardons Kit/Pardons Info/assistance (Parole Board of Canada). Get the Kit from Parole Board. They have online video, instructions, & info line. Cost to process application is \$63	1-800-874-2652 (Parole Board of Canada - free record suspension information l
Canadian Criminal Real Time Identification Services RCMP (fingerprints information; pardons/record suspension&purge services; criminal record)	
PENSIONS	
Canada Pension, OAS, GIC - general information	1-800-454-8731 (CPP); 1-800-277-9914 (OAS)
Social Security Tribunal of Canada (appeals)	1-877-227-8577
Government of Canada Pension Centre: Federally regulated Public Service pension plans (Public Works Canada - Public Service Superannuation legislation)	1-800-561-7930
Federal Superintendent of Financial Institutions - federally regulated private pension plans	1-800-385-8647
NS Finance & Treasury Board, pension regulation division private pensions provincially regulated (NS Pension Benefits Act)	902-424-8915
	unlocking
Nova Scotia Pension Services Corporation (provincial public sector pensions - provincial government employees and teachers, MLAs)	1-800-774-5070 (toll free in NS)
Canadian Forces Pension Office	1-800-267-0350 (toll free)

FREQUENTLY REQUESTED INFORMATION

POLICE (complaints)	
Civilian Review and Public Complaints Commission for the RCMP	1 800 665-6878
Nova Scotia Office of the Police Complaints Commissioner (complaints against Municipal officers only)	902-424-3246 or email: polcom@novascotia.ca; 1690 Hollis Street, 3rd Floor, H
PRIVACY/Freedom of Information	
Federal Office of the Information Commissioner (investigates complaints re: federal access to info act/access to information requests)	1-800-267-0441 (Toll Free)
InfoSource (website lists contacts to access federal government info about you or make other federal access to info requests (Access to Info & Privacy Act)	
Federal Privacy Commissioner/Protection of Personal Information (Privacy Act, PIPEDA)	1 800 282-1376
NS Office of the Information & Privacy Commissioner (review/appeal office - investigates complaints re: provincial FOIPOP, PHIA information requests; has list of public body contacts)	902-424-4684 or 1 866 243-1564
NS Information & Access Office - NS Internal Services (for initial FOIPOP information request)	1-844-424-2985
NS Personal Health Information Act (for information about making a health record access request or privacy concerns re: personal health information)	1-855-640-4765
PROPERTY	
Personal Property Registry - Lien Check Service (NS & across Canada - liens on pp - eg. car, trailer, boad, mobile home)	1 855 324-2265 (ACOL - Atlantic Canada Online)
	ACOL
Registering a judgment in the Personal Property Registry	
Land Registry	1-800 670-4357 (toll-free) or Dartmouth 902-424-4083
Land Registry locations	Dartmouth, Amherst, Sydney, Bridgewater, Lawrencetown)
Land Registry resource materials (for lawyers)	
Nova Scotia Land Surveyors	902-469-7962
Property Tax Assessments (property valuation)	1-800-380-7775 (Property Valuation Services Corporation)
See also: Landlord Tenant (residential leases)	
PUBLIC TRUSTEE	
Adult/minor Guardianship (financial management mentally incompetent adults, minor), Administration of Intestate estates, litigation guardian (eg. minor), Health care decisions	902-424-7760
REACHABILITY	
Access to justice for people with disabilities, employment support, legal referrals (up to 1 hour free with a lawyer), form-filling	902-429-5878 or 1 866 429-5878
RESTORATIVE JUSTICE	
Adult Diversion (soon to be replaced by Adult Restorative Justice - NS govt announced November 2016)	Contact local community corrections office for adult diversion info (click here)
Restorative Justice Coordinator, Department of Justice	902-424-3306 (Provincial Coordinator, DOJ Public Safety)
Community Justice Centres (carry out youth restorative justice; adult RJ should be starting soon - will replace Adult Diversion program)	Contact local restorative justice agency for information (click here)
SENIORS	
Canada Pension, OAS, GIC - general information	1-800-454-8731 (CPP); 1-800-277-9914 (OAS)
Department of Seniors Nova Scotia	1 844 277-0770 or 424-0770
Senior Abuse Line	call 211
See Also: Public Trustee, Pensions, Abuse, Wills & Estates	

FREQUENTLY REQUESTED INFORMATION

STUDENT LOANS	
NS Labour & Advanced Education Student Assistance	1 800 565-8420 or 902-424-8420
Student Financial Assistance - Government of Canada (Loans, Grants, Scholarships, General Information)	
TAXATION	
Canada Revenue Agency - Enforcement Division (ie.. tax fraud)	1 877 868-9549
Taxpayers Ombudsman (reviews service complaints re: CRA)	1-866-586-3839
CRA - Voluntary Disclosures Program (taxpayer confessions)	http://www.cra-arc.gc.ca/cntct/phn-eng
CRA - Individual income tax	http://www.cra-arc.gc.ca/cntct/phn-eng
CRA - GST/HST	http://www.cra-arc.gc.ca/cntct/phn-eng
CRA - Child & Family Benefits (National Child Benefit Supplement, Canada Child Tax Benefit, Universal Child Care benefit, etc.)	http://www.cra-arc.gc.ca/cntct/phn-eng
TICKETS, MOTOR VEHICLES	
Summary Offence Tickets	Contact local Provincial Court (courts.ns.ca) or call 1-877-445-4012 for court location
Registry of Motor Vehicles (Service Nova Scotia)	1 800 670-4357 or 424-5200 (HRM)
Nova Scotia Legal Aid - SO ticket info - adults	https://www.nslegalaid.ca
Nova Scotia Legal Aid - speeding ticket info for YOUTH (16 or 17)	https://www.nslegalaid.ca
Legal Information Society of Nova Scotia Tickets info	http://www.legalinfo.org/legal-information-topics/news-summary-offence-tickets.
Withdrawal of No Insurance or No license: Halifax Region only - Halifax Police & RCMP info about how to do it	http://www.halifax.ca/police/SummaryOffenceTickets.php
Disclosure: Halifax Legal Services	(902) 490-4233 (Municipal Prosecutions for Halifax area)
Summary Offence Ticket booklet (regulations under Summary Proceedings Act)	https://www.novascotia.ca/Just/regulations/sots/NSSOTbooklet.pdf
Fine payment (online, in-person at any court, by mail)	http://novascotia.ca/just/nsjustice//payments.asp
Fine option program: Available for some criminal & provincial summary offences, but not for Motor Vehicle Act (traffic), parking or alcohol offences (Liquor Control Act) .	1 866 443-6995 or 424-8297
	Fine Option Program Fact Sheet
Remission of penalties (for tickets/"SOTS"). Must apply to Provincial Court that convicted the person (eg. You can't go to Halifax Provincial Court if convicted in Amherst)	Try NS Legal Aid Duty Counsel at Provincial Court for possible summary advice
Motor Vehicle Appeal Board (s. 279B 90 day administrative license suspension appeal; impoundment of motor vehicle under s291A)	1-855-424-4256 or 902-424-4256
VICTIM SERVICES	
	or under 'Victim' in govt blue pages
Halifax Regional Police Victim Services (expert civilian staff)	902-490-5300
NS Department of Justice Victim Services; head office 1 888 470-0773	HRM - 902-424-3307
	Valley, South Shore, Yarmouth, Digby, Truro: 902-679-6201 or 1 800 565-1805
	Cape Breton: 902-563-3655 or 1 800 565-0071
	Northern (Amherst, New Glasgow, Antigonish): 902-755-7110 or 1 800 565-7912
Military Family Resources	http://militaryfamilyviolencesupport.ca/resources/
Federal Ombudsman for Victims of Crime	1 866 481-8429
VITAL STATISTICS	
Births, Deaths, Marriages, Change of Name	1 877 848-2578 or 902-424-4381

FREQUENTLY REQUESTED INFORMATION

http://www.canadabusiness.ca
http://strategis.ic.gc.ca
http://www.cipo.ic.gc.ca
http://www.gov.ns.ca/snsmr/rjsc/
http://www.justice.gc.ca/eng/fl-df/child-enfant/index.html
www.novascotia.ca/just/mep/
www.courts.ns.ca
www.collaborativefamilylawyers.ca
www.consumerinformation.ca
https://www.cmhc-schl.gc.ca
http://www.competitionbureau.gc.ca
www.crtc.gc.ca
http://camvap.ca
www.ccts-cprst.ca/
http://www.hc-sc.gc.ca/contact/cps-spc/hecs-dgsesc/psc
http://www.hc-sc.gc.ca/dhp-mps/medeff/index-eng.php
www.ic.gc.ca
http://novascotia.ca/sns/access/individuals.asp
https://www.novascotia.ca/ombu/
www.oci-bec.gc.ca
www.courts.ns.ca
http://courts.ns.ca
http://www.ppsc-sppc.gc.ca/eng/
www.gov.ns.ca/pps

FREQUENTLY REQUESTED INFORMATION



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www.gov.ns.ca/snsmr/consumer/debtor
http://www.solveyourdebts.com/
http://www.equifax.ca
https://www.transunion.ca/
http://www.fcac-acfc.gc.ca
www.nsfamilylaw.ca/separation-divorce/married/divorce
http://www.nsfamilylaw.ca/services/court/family-law-infor
http://www.nsfamilylaw.ca/services/court/family-law-infor
http://www.nsfamilylaw.ca
http://www.esdc.gc.ca
http://www.labour.gc.ca/eng/contact/index.shtml
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